



TEMPORARY PROGRAM CHANGES & HOW MATCHES CAN STAY CONNECTED

Big Brothers Big Sisters of Metro Milwaukee (BBBS) is committed to the safety and well-being of our youth, families, volunteers, staff, and community. Therefore, we will follow the guidance of public health officials during the COVID-19 outbreak.

Community-based Mentoring: We placed a suspension on program events and in-person match outings beginning March 16, 2020. Effective July 15, we updated our program guidelines to allow in-person outings that follow the recommendations provided below.

Recognizing each relationship is different, and that the home lives and professional exposures faced by each match vary, we developed "Safe In-Person Match Outings during COVID-19 Guidelines" that respect the comfort of our matches, permit in-person match outings when deemed safe, stress the importance of constant and transparent communication among match participants, comply with CDC guidelines, and permit mentoring pairs to:

1. Continue exclusive virtual contact until both parties feel safe to pursue in-person contact
2. Permit matches that are ready to meet in-person to move back and forth between virtual and face-to-face contact at any time

[View in-person meeting guidelines and checklist.](#)

Mentor2.0: There will be no monthly in-person events while schools are closed and health officials have limited social gatherings. We encourage pairs to continue communication and work through the iMentor Platform. The [mentor2.0 coordinators will be in contact](#) with participants in this program to discuss modifications to the curriculum delivery.

School-based Mentoring Program: There will be no meetings while our partner schools are closed. Please [stay in communication with your School-based coordinator](#) during this time. We encourage Bigs to consider reaching out to their Support Staff to write letters to their Littles.

BBBS Staff Support: The Big's role as a caring adult in their Little's life is as important as ever. Your Match Support Specialist or Coordinator will help you adjust your match relationship and will provide tips and suggestions for staying connected during this time. We are here to help with any questions or concerns you have. In addition, our 24/7 Emergency Line (414-831-4589) continues to be available for any program participants who have an emergency. [Click here for staff contact info.](#)